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2004 DEC 13 PM 02:52 3 2004

T.R.A. DOCKET ROOM AUTHORITY  
DEBORAH TATE

November 25, 2004

RE: Docket #'s 04-00166 and 04-00211

Director Deborah Taylor Tate  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243


The Tennessee Regulatory Authority Docket 04-0166 and 04-00211, if approved, could allow high rates for calls from inmates at Tennessee jails and prisons. I am urging you to support the children and families of prisoners and vote against any increases in costs and any possible decreases in the length of time calls from a state or local penal institution.

Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrongdoing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our families are primarily responsible for telephone and many other expenditures of our incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford. We also cannot afford to stop improving our family relationships through regular 30-minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated help reduce repeated incarcerations and ultimately make our community safer for all Tennessee families.

To shorten the length of the calls would be devastating to family bonds. Affordable local and long distance calls are especially critical for families who are not physically or financially able to visit prisons that are often in remote locations where public transportation is not available and over night accommodations and meals would drive up the costs. I am also concerned that the current telephone provider, Global-Tel-Link lacks accountability to its customers. We insist that improved customer service and better billing services are required of all telephone service and better billing services are required of all telephone service providers to prisons and jails in Tennessee.

As a concerned citizen, I will be watching these issues very closely. I earnestly hope that you will support families of Tennessee's prisoners and not the interests of big business.

Sincerely,

  
Sherri Black  
3428 Love Circle  
Nashville Tennessee 37212

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OFFICE OF  
PAT MILLER

DATE

12-8-04 2004 DEC 13 PM 3:52

T.R.A. DOCKET ROOM

DEC 13 2004

RE: 2004 Docket #'s 04-00166 and 04-00211

TN REGULATORY AUTHORITY

Dear Sir or Madame:

The Tennessee Regulatory Authority Docket 04-00166 and 04-00211, if approved could allow higher rates for calls from inmates at Tennessee jails and prisons. I am urging you to support the children and families of prisoners and vote against any increases in cost and possible decreases in the time length of calls from state or local penal institution.

Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our families are primarily responsible for telephone and many other expenditures of our incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford. We also cannot afford to stop improving our family relationships through regular-30 minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated incarceration and ultimately make our communities safer for all Tennessee families. To shorten the length of the calls would be devastating to family bonds. Affordable local and long distance calls are especially critical for families who are not physically or financially able to visit prisons that are often in remote locations where public transportation is not available and over night accommodations and meals would drive up the cost. I am also concerned that the current telephone provider, Global Tel-Link lacks accountability to its customers. We insist that improved customer service and better billing service are required of all telephone service providers to prison and jails of Tennessee.

As a concerned citizen, I will be watching these issues very closely. I earnestly hope you will support families of Tennessee's prisoners and not the interest of big business.

Sincerely,

NAME

ADDRESS

CITY, STATE, ZIP



Ms. Louise Malham  
1301 Webster St  
Orlando, FL 32804-2854

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PAT MILLER

T.R.A. DOCKET ROOM  
December 4, 2004

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TN REGULATORY AUTHORITY

Mr. Riley Darnell  
Secretary of State  
Tennessee State Capitol  
Nashville, TN 37243

Re: 2004 Docket Nos: 04-00166 and 04-00211

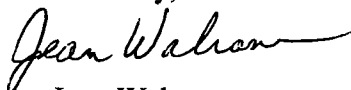
Dear Mr. Darnell:

The Tennessee Regulatory Authority Dockets 04-00166 and 04-00211, if approved, could allow higher rates for calls from inmates at Tennessee jails and prisons. I am urging you to support the children and families of prisoners and vote against any increases in costs and any possible decreases in the time length of calls (from 30 minutes to 10 minutes) from a state or local penal institution.

Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our families are primarily responsible for telephone and many other expenditures of our incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford. We also cannot afford to stop improving our family relationships through regular 30-minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated incarcerations and ultimately make our communities safer for all Tennessee families. To shorten the length of the calls would be devastating to family bonds. Affordable local and long distance calls are especially critical for families who are not physically or financially able to visit prisons that are often in remote locations where public transportation is not available and overnight accommodations and meals would drive up the costs. I am also concerned that the current telephone provider, Global TelLink, lacks accountability to its customers. We insist that improved customer service and better billing services are required of all telephone service providers to prisons and jails in Tennessee.

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Sincerely,



Jean Walraven  
2015 Falcon Lane, SE  
Cleveland, TN 37323

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TN REGULATORY AUTHORITY

Chairman Pat Miller  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243

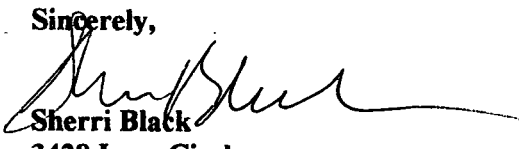
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Sherri Black  
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Nashville Tennessee 37212

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Sincerely,



Helen Doffee  
805 Green Hills Drive, SE  
Cleveland, TN 37323

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Sincerely,

*Larry & Charlotte Doffee*  
Charlotte Doffee

Larry Doffee

Charlotte Doffee

5672 Avenwood Circle, N.W.

Cleveland, TN 37312

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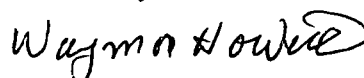
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Waymon Howard  
1242 Ladd Springs Road  
Cleveland, TN 37323